

2018



RESOURCE  
SECURITY AND  
TRAINING  
AUSTRALIA

# CORPORATE PROFILE

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**Clubs Queensland**  
Voice of Queensland Clubs



## Resource Security and Training Australia for total peace of mind

At Resource Security and Training Australia (RSTA), we work with you to achieve the results you need to keep your business running smoothly. With a large pool of highly trained security officers whose licenses extend across to meet industry requirements, RSTA has the manpower to cover all of your needs.

- Mobile Patrol Services- Our fleet of vehicles operate day and night to keep the premises and staff of our clients safe and secure.
- Security Officers- Our team of highly trained professionals stand ready to meet all of your needs.
- Cash-in-Transit- RSTA is able to safely transport your money to its intended location. We also specialise in first and second line ATM response.
- Drug and Alcohol Testing- RSTA has the staff and materials needed to meet all of your drug and alcohol testing needs.

Since our foundation, we've been rapidly expanding of scope of operation as clients recognize the value of our elite services. We are a member of the National Security Association Australia.

We work hard to provide you industry leading security solutions at affordable prices.





## Our Values

Clients of RSTA can expect dynamic solutions for their everyday needs from our team of highly trained security professionals. RSTA operates on the basis of:

- Trust- We strive to form partnerships with our clients that enable us to achieve successful outcomes for their security needs.
- Commitment - RSTA is committed to setting the benchmark for industry standards.
- Honesty - We operate with absolute integrity.
- Respect - The basic foundation required to build long-lasting, positive relationships with our clients and their customers.

RSTA is committed to continuous improvement and works hard to ensure that our team of professionals are equipped to deal with the most complex situations in the most demanding of environments. Our clients can rest easy knowing that the staff we provide are capable of getting the job done.



## Our Services: Security Officers

Our trained and accredited security officers work hard to provide you with the highest level of customer service and protection possible. Our security officers share a passion for this industry and fully appreciate the serious nature of their job.

Our dedicated management team makes a point of frequenting all of our areas of operation. This enables us to monitor and assist our staff as they perform their assigned duties. Our management team will also keep you up to date on all occurrences at your site.

We strive to be adaptable and are able to quickly adjust our operations to meet the constantly morphing security related requirements that our clients have. RSTA invests significant time and resources into maintaining compliance with relevant government bodies and legislation. We are happy to handle the details whilst you go about your business.

## Our Security Officers are skilled at:

- Crowd Control
- Construction Sites
- Gatehouse Management
- Shopping Centres
- Dedicated Mobile Patrols
- Loss Prevention

- Armed/Unarmed Services
- Static Security
- Concierge
- Body Guarding
- Special Events

## Recruitment

# Dependable and Talented Staff

We maintain stringent policies when it comes to recruiting, training and inducting our staff. It is imperative that each potential staff member has the innate abilities and the appropriate attitude required to help us maintain our standards. Each staff member must work towards maintaining a supportive work environment and assist us in upholding our commitment to compliance and excellence in the provision of security services.

Our recruitment process includes:

- Aptitude Testing
- Drug and Alcohol Testing
- A Multi-faceted Interview Process
- Literacy and Numeracy Testing

We also conduct thorough reference checks to ensure the integrity and suitability of each candidate before accepting them onto our team.

Upon joining our team each staff member is assigned duties applicable to their greatest skills. We put the right people in the right roles.



## Health and Safety

At RSTA, we are committed to ensuring the health and safety of our staff, clients and the community at large.

Our staff members are trained to implement risk minimisation and avoidance strategies that make safety a priority as they conduct their day to day duties. We have worked hard to build an intuitive team that is capable of stepping up and performing well in difficult situations.

Our Occupational Health and Safety Policy is applicable to the security industry. Our policies- including health and safety, auditing, service delivery, environmental and customer support- are documented and routinely reviewed to ensure that they are of the highest standard and currently compliant.



## Our Management Team Providing the Security Expertise You Need

When you engage the security services of RSTA you can rest easy in the knowledge that our team has the training, experience and knowledge required to meet your needs. Our management team has extensive experience in OH&S, accounting, security operations and compliancy.

Our management team follows stringent policies and procedures that provide us with the ability to move quickly and resolve any incidents that could potentially arise. This enables you to know that you have the true security professionals on your side.



## Results Beyond all Expectations

The RSTA management team is available to assist our clients 24/7. Our policy of transparency means that we are happy to liaise with you and keep you up to date on all developments relevant to your site. You will frequently encounter RSTA managers as they travel from site to site in order to ensure that our security officers are meeting our exacting requirements. RSTA is committed to achieving exceptional outcomes for all of our clients.

## Some of our Satisfied Clients



Should you have any enquiries, please do not hesitate to contact us.....

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